

	Título	Autores	Apresentação
	Quality care standards: evaluation of a dissemination and appropriation project	Manuel Oliveira Lucília Nunes Domingos Malato António Nabais	Manuel Oliveira Lucília Nunes António Nabais
	Área: 10 Regulation	Session type: Symposium	
<p>The need to implement quality standards is officially assumed by international bodies, WHO e ICN, as well as by domestic organizations such as the Health Quality Institute. Therefore, the Ordem dos Enfermeiros (OE) has defined quality standards for nursing care in order to «promote the defence of nursing care quality» which constitutes a fundamental design of the OE.</p> <p>They are the main concern that structures/guides the professional practice of Portuguese nurses and that makes it possible to:</p> <ul style="list-style-type: none"> • Open the reflexion on nursing care practices; • Guide decision making; • Make the professional autonomy more visible; • Determine quality indicators, which may be applied to nursing care. <p>After the definition of standards, an intervention project has been started in order to promote their assimilation and implementation by nurses, in their workplaces, which will lead to the application of programmes for quality continuous improvement. This project was implemented by partnerships established between the OE and healthcare institutions, formalized trough protocols with the management authorities from each of them, trough the creation of institutional responsible, that after OE training, ensure in place its implementation.</p> <p>This symposium will focus on: - the perspective of the regulator - the analysis of the results from the involved healthcare institutions – the analysis of benefits for patients and nurses. Given the project national extension and its substantial achievement so far, significant outcomes are expected, which will be presented in this symposium. Among them: more reflexion in and on practice; better nursing care conception; better communication; better clinical practice; more professional satisfaction.</p>			
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